

System integration for simplified operations



The challenge

The customer was facing issues with:

- Geographically distributed distribution companies (DISCOMs) across the state
- Separate billing system and applications for each DISCOM
- Decoupled and redundant IT resources



The solution

Bosch integrated the client's resources with:

- Centralization of IT infrastructure with a dedicated, on-premises datacenter
- ERP implementation
- Integrated Billing system
- Disaster Recovery (DR) on cloud



The benefit

The customer experienced:



Integrated IT infrastructure managing more than 75 servers for 3 DISCOMs (NESCO, WESCO and SOUTHCO)



Digital billing system for more than 517 locations



Robust, integrated, and hybrid platform with on-premises DC and cloud DR across 3 command centers



Simplified and faster payment method for more than 900K users



Centralized management and operations